

Scott F. Sponholz  
Solutions East Region Construction Manager II  
Building Efficiency  
7612 Main Street Fishers, New York 14564



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To: Greg Duffy  
Product Manager  
BioChem Technology, Inc.

From: Scott F. Sponholz

Re: Water Pollution Control Plant Aeration Project

Greg,

I just wanted to thank you for your work on the water pollution control plant aeration project that you completed along with Johnson Controls.

This project had to be phased in order to keep our customer up and running during the project which required a very detailed and precise schedule for all those involved. Your input and cooperation during scheduling and the construction played a key role in the success of the overall project. We were also able to use the system in manual mode between phase one and phase two without any issues.

The end product of the BioChem controls works extremely well. The touch screen interface is well thought out and very intuitive providing all the necessary control and feedback needed to run the system. The BioChem controls were also set up to take on unforeseen situations. At one point we had a dissolved oxygen sensor fail and the system was set up so that with the push of a button it would disregard the failed sensor and maintain the system while we had it replaced. Again, well thought out.

BioChem provided customer training after phase one and again upon completion of phase two. The project manual that you created specifically for this project was complete and accurate. I know our customer appreciated receiving that.

I also wanted to thank you for the follow up support you provided in getting the data logging set up for our customer after the project was completed. Your commitment to customer satisfaction was truly appreciated.

Thanks Again Greg,

A handwritten signature in blue ink, appearing to read "Scott F. Sponholz".

Scott Sponholz  
Construction Manger II  
Johnson Controls