To Whom It May Concern:

Toho Water Authority (TWA) is a regional provider of water, wastewater and reclaimed water services to the major portion of Osceola County as well as portions of Orange County and Polk County, Florida. TWA owns and operates six (6) Water Reclamation Facilities, each of which produces high quality effluent suitable for public access reuse. Reuse water in Florida must meet strict requirements for the removal of organics, solids, nitrogen and pathogens. In terms of treatment, the most difficult of these criteria to achieve is often that for nitrogen.

To provide process monitoring and control particularly for the nitrification/denitrification processes while optimizing aeration, TWA has installed the BIOS process control instrumentation, which is designed and manufactured by BioChem Technology, Inc., at its two largest facilities: Sandhill Road WRF in 2006; and South Bermuda WRF in 2005. An additional BIOS is planned for installation in the SBWRF Phase 2 Expansion in 2007. Experience with the BIOS has been positive as both the process and equipment have performed well since start up. TWA plans to continue its use of the BIOS technology for future projects based on our experience to date.

Sincerely,

Brian Wheeler, P.E.

Brun L. Mhale

Executive Director, TWA

